

Moseley and District Churches Housing Association - Interim Management

Moseley is a suburb located to the south of Birmingham and has a resident population of around 27,000

Moseley and District (which is part of the Accord Group) owns and manages approximately 1300 homes, predominantly in and around the Moseley area of Birmingham

Impart links are currently providing Interim Management and Procurement services for the Maintenance Team within the organisation.

Impart links have been retained by Moseley and District Churches Housing Association (M + D) since 2007 to provide Interim Management to support the Maintenance Team operations and procurement and delivery of various programmes of planned works;

Procurement

- Digital Integrated Reception Systems (IRS)
- Kitchen Replacement Programme
- Lift Refurbishment Programme
- Service Contracts

Team and Individual Development

Impart links have facilitated teambuilding workshops and continue to provide provided ongoing technical and managerial support to the maintenance team to build capacity within the team and improve working practices and procedures.

Impart links have been integral to the development of a M + D Trainee Surveyor through the provision of coaching and mentoring support and work experience through M + D's Planned Programme for a non-cognate Trainee. Technical and Managerial support and guidance has been provided for the trainee to realise their ambition to work within the Maintenance team.



Block of Flats requiring window replacements



PVC-u replacements in progress

Programmed Works

Impart links are supporting the delivery of M + D's Planned Programmes currently in progress;

- Kitchen Replacements
- Heating Replacements
- Cyclical Repairs and Decorations (including PVC-u Window Replacements)
- Rewire/Electrical Upgrades
- Aids and Adaptations
- Digital IRS Upgrades
- Miscellaneous Specialist Repairs including Section 82 and Structural Works



Property on Cyclical Painting and Repairs Programme



Shower Installation for Disabled Resident

Innovations

Cyclical Programme Open Book Cost Management

Impart links are currently working with M + D's Cyclical Programme Partner Contractor to develop "Open Book" working. Significant savings are expected which will provide cost certainty for M+D and incentives for the Partner contractor to drive down cost and increase value.

Digital IRS upgrades

Impart links are working with the Digital IRS contractor to maximise the budget allocated to the project, by seeking to make savings to the project through value engineering to fund additional provision of satellite dishes and equipment for non-English channels for residents.

Lift installations

During the lift refurbishment programmes in Sheltered Schemes stairlifts were provided to the schemes prior to works starting to ensure that residents were fully able to move around the building without inconvenience during works.