

Performance Measurement Newsletter

ISSUE No.3

JUNE 2008

Impart links launch their Improve KPI toolkit to capture and report performance



Improve

Impart links have developed a new tool to record, measure and report Key Performance Indicators (KPI's).

Impart links can work with clients to develop and agree performance indicators and targets bespoke to your needs, based upon industry best practice.

We work with clients and their stakeholders to:

- Develop & manage the toolkit
- Establish how performance will be monitored during the project lifetime
- Initiate KPI review meetings
- Give professional, comprehensive support throughout the process
- Demonstrate Best Value
- Benchmark performance
- Create the right environment for Continuous Improvement

Our KPI toolkit whilst being interactive is simple to use. Clients input their data and the tool does the rest of the work!

The toolkit displays a “dashboard” of performance indicators and produces professional reports that are ideal for board and progress review meetings - at the “click of a button”.

The toolkit also:

- Compares performance with targets and benchmarks
- Displays data in both numeric and graphical form
- Interacts with the valuation process
- Helps Housing Providers comply with their duty to record KPIs and benchmark their performance with others

“A Key Performance Indicator (KPI) is the measure of performance of an activity that is critical to the success of an organisation”

Support and guidance

Impart links offer support and guidance on all aspects of working with Key Performance Indicators and benchmarking.

Our creative workshops give stakeholders the opportunity to contribute in an open, friendly and thought provoking environment.

For further information on Performance Measurement or if you would like us to facilitate a workshop to develop a procedure, please contact: **Peter Dark, Director, email: p.dark@impartlinks.com phone: 01275 343 698**